



Annual Highlights 2024/2025



During the 2024-25 financial year, we supported

288 people

in Bristol, North Somerset, and South Gloucestershire (BNSSG)

Advice and Support Service

We advised **177** clients, a **9%** increase from the previous year

100% of clients achieved one or more positive outcomes



100% of respondents reported being satisfied with the service provided



83 improvements in housing



167 positive financial outcomes



7 positive outcomes in accessing work or training



149 positive outcomes in accessing other rights and entitlements



Claimed **£387,049** in welfare benefits, grants and debt write-offs – **more than double the amount in the previous year**



Migrant and Asylum Support Service

41 clients worked with, a **24%** increase from the previous year

73% of clients experienced a reduction in poverty

73% of clients are more independent and have greater control in their lives

68% of clients experienced an improvement in their wellbeing

Engagement Support Service

We provided support to **28 people**



who are finding it difficult to take their HIV medication and/or attend hospital appointments

"You've literally saved me." – Migrant and Asylum Support Service Client

"I have improved attendance at appointments and have been supported to clean my home and get out of the house." – Engagement Support Service Client



'Positive Voices' – Peer Support Services and HIV Awareness Training

One-to-One Peer Support and 'All In' Group Peer Support

- 8** active peer mentors
- 12** mentees
- 43** people reported an increase in confidence and self-esteem
- 73** people reported an increase in mood
- 80** people reported more close relationships/reduction in isolation

54 unique individuals attended 'All in' events

3 workshops

4 social activities

HIV Awareness Training

11 sessions delivered

270 attendees

100% reported that the Positive Speaker was effective or very effective at raising the issues people living with HIV face

93% reported a positive change in attitude around HIV issues

"I love coming to the summer get-together – there is always a feeling of togetherness and familiarity. I get to meet new friends and see old friends. It was an excellent day and could not be any better." – All In Client Summer Social attendee



Our external evaluation of these services, which explored data across 10 years (2016-2025), showed an extremely positive, encouraging picture of the impact of these services – **our evaluator noted it being the most positive data set they've ever worked with.**

Common Ambition Bristol (CAB)

CAB works to improve the sexual health of African and Caribbean heritage communities.



CAB is transforming healthcare:

- 2 monthly walk-in clinics offering free, culturally competent HIV and STI testing and PrEP access
- 8 "Community Connector" volunteers attending community events and delivering community outreach
- Stuart Walker, UHBW Medical Director, called CAB "game-changing" after joining our team on outreach
- Partnered with 40 black-owned Bristol businesses, to whom we've delivered:
 - 4,500+ condoms
 - 60 HIV self-test kits
 - 184 outreach visits



For National HIV Testing Week, we launched our first billboard campaign featuring local community members and empowering messages about testing.



CAB was Highly Commended at the HSJ Partnership Awards 2025 for **Most Effective Contribution to Integrated Health and Care.**

Fast-Track Cities Bristol



Our 2024 World AIDS Day billboard campaign across Bristol was featured on BCC Points West.



The Peer Partnership

- We provided consultancy services for Whittington NHS Trust to implement peer support for people with long COVID
- We started partnering with University Hospital Bristol and Weston NHS Foundation Trust on an 18-month Action Learning Set on the co-production of health services
- We have trained over 400 individuals - **100% of participants would recommend our training to others in a similar role**

"The session was extremely inspiring, and it made me really want to get mentoring up and running at my organisation so that we can make such a huge impact on our service users as The Peer Partnership has in theirs."
- The Peer Partnership workshop attendee



BNSSG Integrated Sexual Health Service

During the year, we secured a contract for the provision of health promotion services for people at risk of poor sexual health across BNSSG. The service, which is being delivered under the brand name 'Yuno', commenced on 1st April 2025.



We would like to say a HUGE thank you to our funders, supporters, partners, volunteers, staff, trustees, clients, and the local community who have enabled us to deliver these outcomes for our beneficiaries.