

As the situation constantly changes we will keep you updated with the latest information about Brigstowe and related services.

In this edition we want to highlight two new services Brigstowe are providing in response to COVID-19

Telephone Befriending

Not having someone to talk to regularly can be lonely, particularly at a time like this. During the COVID-19 situation Brigstowe will be offering a telephone befriending service where one of our trained volunteers can chat with you on the phone weekly.

Hearing a friendly voice can make all the difference in times like these. The befriender will check in with you, see how you are getting on & provide you information on support available if you need it.

Hardship Grant

In recognition of the financial impact that COVID-19 is having on many of our clients, Brigstowe has set up a Hardship Fund to assist clients with the following needs:

- Mobile Bundles (including internet data)
- Computer, tablet or smartphone
- Other urgent needs (excluding rent)

Many factors will be taken into consideration when awarding the grants including level of income, level of isolation and the need for an internet connection. We have limited funds available and therefore we may not be able to assist everyone who asks for help.

The decision of Brigstowe is final and there will be no right of appeal.

For more information on either of these services or if you, or someone you know, require any form of support please contact your Support Worker in the usual way, call the Office on: 0117 955 5038 or drop us an email on: info@brigstowe.org

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